

Bill Summary
2nd Session of the 58th Legislature

Bill No.:	SB 1834
Version:	FS
Request No.:	3737
Author:	Sen. Rosino
Date:	03/22/2022

Bill Analysis

The FS for SB 1834 directs that a study be conducted by the Office of Management and Enterprise Services collecting ongoing citizen satisfaction feedback for state agencies listed in the measure. The Office is directed to contract with a third-party provider no later than July 1, 2023. The report shall be prepared no later than November 1, 2023, and each year thereafter that contains a summary of feedback on the services being provided to citizens by the agencies. The report will be submitted to the President Pro Tempore of the Senate, Speaker of the House, and Governor. Each state agency is directed to review citizen feedback from the annual findings and create a subsequent plan of action report to improve services based on the feedback provided by citizens. The FS removes certain agencies from the measure.

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